

**Congress of the United States**  
**House of Representatives**  
**Washington, DC 20515-0909**

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March 19, 2020

The Honorable Ajit Pai  
Chairman  
Federal Communication Commission  
445 12<sup>th</sup> Street NW  
Washington, D.C. 20301

**Re- Protecting Cell Phones, Landlines, and Internet Access during National Emergency**

Dear Chairman Pai,

I write today to urge your full and full consideration of policies that would protect Americans' access to communication services by ensuring that no one gets their cell phone, landline, or internet access disconnected during the COVID-19 national emergency.

The impact of COVID-19 has been wide reaching, resulting in the closure of schools and employees having to work from home. With more people being at home, access to information and communication services—whether by phone or internet access—are fundamental to the smooth operation of education, healthcare, and employment services across the country. I recognize and commend several of the network service providers for the announcements they have made in how they plan to protect consumers in the face of the coronavirus pandemic, but I write to urge supportive action by the government as well.

Again, I urge your full and fair consideration of policies that would ensure no one gets their cell phone, landline, and internet access disconnected during the COVID-19 national emergency.

Sincerely,



Darren Soto  
Member of Congress



Jared Huffman  
Member of Congress



Donald M. Payne Jr.  
Member of Congress